



Employee & Family HOUSING Newsletter

SF STATE

2019 SPRING EDITION

HELLO SPRING!

“Spring adds new life and new beauty to all that is” ~ Jessica Harrelson. Sometimes in order to enjoy the new beauty you need to do a little spring cleaning. That’s what we’ve done at the Employee & Family Housing office and we are proud that we have so many great new announcements.



NEW FACES IN EMPLOYEE & FAMILY HOUSING

Employee & Family Housing is excited to introduce two new members to the team - George Haris & Mai Tran.



George Haris initially joined Housing, Dining & Conference Services in September 2017 as a member of the Financial Services team. On April 1, 2019 he stepped into his new role of Associate Director for Employee and Family Housing where he will have administrative and operational oversight of the program. George holds a Masters of Public Administration degree from San Francisco State University and a Bachelor’s Degree in Political Science from Santa Clara University. Prior to joining San Francisco State University, George served as an aide to elected officials in the U.S. Congress and the California State Legislature.

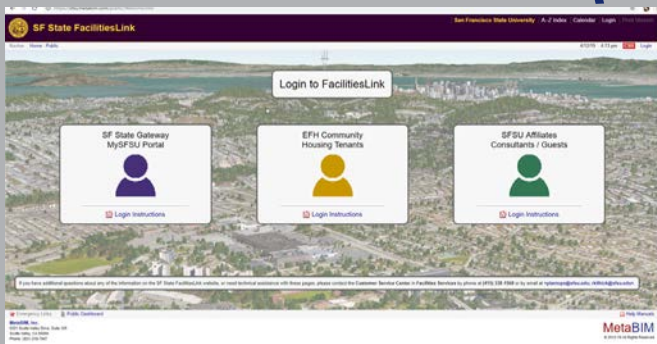
In October 2018, **Mai Tran** joined the Employee & Family Housing program as a Resident Accounts Analyst. Since 2005 Mai has served in various capacities at San Francisco State University’s housing department. In her new role, Mai will assist the office with financial operations.



NEW EMPLOYEE & FAMILY HOUSING WEBSITE | <http://efh.sfsu.edu>

It’s here! Employee & Family Housing is proud to announce the launch of the new website, which is designed with the resident in mind. Here you will find answers to common questions, community resources, announcements, updates, and will have quick access to services and forms. Please feel free to contact us with your feedback at employee_housing@sfsu.edu.

NEW ‘SERVICE REQUEST’ SYSTEM FOR RESIDENTS



Facilities Services is moving to a new online customer service request system, named Facilities Link. This customer service request system represents an organized work management system that captures, tracks and assigns service requests, from the first point of contact through to creation and closure of a service request. The system will enhance communication with customers by providing automated work order updates. To submit a service request online go to <https://sfsu.metabim.com> or contact the Customer Service Center at (415) 405-0579.

HOUSING PROJECT UPDATES

COMING SOON! UNIVERSITY PARK NORTH WINDOWS

The final phase of the living room window replacement project at University Park North is in the planning stage. We anticipate starting the replacement of living room windows to all 3-bedroom highrise units this summer. Information about the project timeline and impacts will be forthcoming to the general community as well as more specific communication to those households directly impacted.

LANDSCAPE IMPROVEMENT PROJECT

Landscape renovations and improvements at University Park have restarted. With the many rainy days experienced these past couple of months, the scheduled project had been delayed. Fortunately, the most recent weather has allowed for the Grounds team to hit the ground running at the corner of Winston Drive and Buckingham Way. Many new and colorful plantings have been installed! This project will expand throughout University Park North and South.

NEW STUDENT HOUSING BUILDING

The new student housing building is well under way and scheduled to be completed in the early summer of 2020. The mixed-use building will bring vibrant activity with approximately 575 beds of student housing and retail to the corner of Holloway and Varela (near 19th Avenue). Video progress of the development can be found on the Capital Planning website - <https://cpdc.sfsu.edu/content/projects-under-construction>.

HOUSING REMINDERS

PARKING TERMS & CONDITIONS FOR RESIDENTS

We want to remind our residents of the terms & conditions regarding parking spaces and vehicles. These details are in the License Agreement, Part 3 - Terms and Conditions in the section titled "Parking". The 3 main points of this section are:

- Vehicles must park in their assigned parking spot with the University parking permit clearly displayed.
- The parking space shall only be used for the storage of a resident's passenger vehicle.
- Vehicles need to be clean, operable, in a good state of repair and display up-to-date vehicle registration tags.

Our office will conduct inspections of the parking areas this summer after the student residential community has moved out. Please tend to your parking space and your vehicle as needed. Please contact our office with any questions regarding this matter.

EMPLOYEE & FAMILY HOUSING

George Haris | Neamone Moore | Justin Weiss | Mai Tran

796 State Drive, San Francisco, CA 94132 | Website: efh.sfsu.edu | Email: employee_housing@sfsu.edu | Phone: (415) 405-4000

Did you know?

STUDENT RESIDENTIAL COMMUNITY CLOSES MAY 22ND

In the weeks leading up to this date, you may experience impacts from the use of elevators and traffic as students finish their classes and move out of the community.



LICENSE AGREEMENTS

Starting in July, residents will begin to receive the newly formatted license agreement. Please ensure you review your new agreement thoroughly.



NEW PARKING PERMITS

Next month we will be sending out information on how to exchange your current tag for a new one. Current tags expire on May 31, 2019.



TAKE CARE OF YOUR PET WASTE

Please make sure to pick up after your pet. Pet waste removal is not a service offered by Facility Services.